

## **Terms of Service - Effective Date: March 17, 2026**

Welcome to SHWC Wellness Products International, Inc (“Company,” “we,” “our,” or “us”). These Terms of Service (“Terms”) govern your access to and use of our website, SHWC.shop (the “Site”), and your purchase of products (the “Products”) offered through the Site. By accessing our Site or purchasing our Products, you agree to be bound by these Terms. Please read them carefully.

### **1. ELIGIBILITY**

- You must be at least 18 years old to use our Site or purchase Products.
- By placing an order, you represent and warrant that you have the legal capacity to enter into a binding agreement.

### **2. PRODUCTS AND USE**

- We sell vitamins, nutritional supplements and related wellness products.
- Our Products are not intended to diagnose, treat, cure, or prevent any disease.
- Information provided on our Site is for educational purposes only and is not a substitute for professional medical advice. Please consult a qualified healthcare provider before using any supplement.

### **3. ORDERS AND ACCEPTANCE**

- All orders placed are subject to acceptance by us. We reserve the right to refuse or cancel any order at our discretion, including due to product availability, pricing errors, or suspected fraudulent activity.
- Once we confirm your order, a binding contract is formed between you and the Company, subject to these Terms.

### **4. PRICING AND PAYMENT**

- All prices are listed in U.S. dollars unless otherwise stated.
- You are responsible for all charges associated with your purchase, including shipping, handling, taxes, duties, and customs fees where applicable.
- Payments must be made through the payment methods displayed at checkout.

### **5. SHIPPING AND DELIVERY**

- We ship Products manufactured in the United States for delivery in the United States, Canada, Taiwan and China.
- Shipping times are estimates and not guarantees. Delays may occur due to customs clearance, local regulations, or carrier issues beyond our control.
- You are responsible for ensuring that your shipping information is accurate and complete. We are not responsible for undeliverable packages due to incorrect information.

### **6. CUSTOMS, DUTIES, AND IMPORT REGULATIONS**

By ordering Products for delivery to China, Taiwan or Canada, you acknowledge and agree that:

- You are the importer of record.
- You are responsible for compliance with all applicable import laws and regulations.
- You are responsible for payment of any customs duties, import taxes, VAT, or other charges imposed by Chinese, Taiwanese or Canadian authorities.

## **7. RETURNS AND REFUNDS**

- Due to international shipping and regulatory restrictions, all sales to China, Taiwan or Canada are final. We do not accept returns or issue refunds for international orders except in the case of defective or damaged Products.
- If your order arrives damaged or defective, please contact us within 7 days of delivery at [Support@SHWC.shop](mailto:Support@SHWC.shop).

## **8. DISCLAIMER OF WARRANTIES**

- Products are provided “as is” without warranties of any kind, whether express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or non-infringement.
- We do not warrant that the Products or information on the Site will meet your expectations or be free from errors.

## **9. INDEMNIFICATION**

- You agree to indemnify, defend, and hold harmless Company, its affiliates, officers, directors, employees, agents, licensors, and suppliers from and against any and all claims, liabilities, damages, losses, costs, expenses, or fees (including reasonable attorneys’ fees) that arise out of or relate to (a) your use of or inability to use the Site or the Products, (b) your violation of these Terms and Conditions, (c) your violation of any rights of a third party, including but not limited to intellectual property or privacy rights, or (d) any allegation that your use of the Products causes harm to you or any third party.
- This indemnification obligation will survive the termination of your use of the Site and the purchase or use of any Products.

## **10. LIMITATION OF LIABILITY**

- To the fullest extent permitted by law, we are not liable for any indirect, incidental, consequential, or punitive damages arising out of your use of the Products or Site.
- Our maximum liability for any claim related to a purchase shall not exceed the amount paid for the Product in question.

## **11. COMPLIANCE WITH LOCAL LAWS**

- By purchasing Products, you represent and warrant that the import, possession, and use of the Products are lawful in your jurisdiction.
- You assume all risk and responsibility if Products are seized, delayed, or prohibited by international customs or regulators.

## **12. INTELLECTUAL PROPERTY**

- All content on the Site, including text, images, graphics, and trademarks, is the property of the Company or its licensors and is protected by intellectual property laws.
- You may not use, reproduce, or distribute any content without prior written consent.

## **13. GOVERNING LAW AND DISPUTE RESOLUTION**

- These Terms are governed by the laws of the Province of British Columbia, Canada, without regard to conflict of law principles.
- Any dispute arising from these Terms shall be resolved through binding arbitration in British Columbia, Canada, under the rules of the American Arbitration Association.
- You agree to waive any right to participate in a class action lawsuit.

## **14. CHANGES TO TERMS**

- We reserve the right to update or modify these Terms at any time without prior notice.
- Your continued use of the Site after any changes constitutes acceptance of the new Terms.

## **15. CONTACT US**

If you have any questions regarding these Terms, please contact us at [Support@SHWC.shop](mailto:Support@SHWC.shop) or by mail using the details provided below:

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